

CARE POLICY FOR PEOPLE WITH DISABILITY.



Discounts for Persons with Disability.

At MAR DE ONS, we are firmly committed to the mobility of all the people. That is why if you have a **disability equal to or higher than 33 %** and you can prove it, you and your companion will have a 20% discount on our rates to visit the Cies Islands.

Ticket Sale

This discount is available at our booking office, by calling +34 986 22 52 72 and by email to administracion@mardeons.com

What do you have to do to get the discount to travel to Cies Islands?

Any person with a disability certificate equal to or higher than 33%, must contact Naviera Mar de Ons S.L. **before making the booking reservation, where we will attend you in a personalized way.** For this, please send us an email to administracion@mardeons.com. Once you receive the email, we will get back to you and inform you of the discount you can benefit from and offer you individualized attention. We will also need to know if the disability is physical and/or mobility-related, and if you require of wheelchair assistance.

It is important that you contact us with enough time to manage your trip, especially if you intend to travel in high season, you must keep in mind that the Cies Islands are a protected natural area that has a daily limit of visits. **The reservation is not guaranteed until the authorizations have been managed.**

Assistance and Travel Management

To pick up your tickets at our sales points and/or boarding **you must present your proof of disability equal to or higher than 33%.**

It is important that 48 hours before your trip you contact us via email at administracion@mardeons.com by indicating your locator so that we can provide you the best service for boarding and disembarking, as some port facilities have a dock-port interface that, under certain tide conditions, may make it impossible to use

stairs or ramps, thereby complicating and not guaranteeing safety in access for people with reduced mobility, in that case, the full price of the tickets will be refunded.

¡More discounts!

Don't forget that if you are travelling in a group and belong to an association, we also offer a special discount for groups. You can have more information here www.mardeons.es/en/group-travel/ or contact us at the following email comercial@mardeons.com.

Mar de Ons also has a specific department for Groups and Companies that oversees managing group trips.